

# Product Service Bulletin

Important Information To Better Service Your Customers

Post For Ready Reference

PSB #99-04

April 19, 1999

**TO: Goodyear Company Owned Outlets  
Goodyear Contract Dealers**

**SUBJECT: TIRE SEALANTS, BALANCING SUBSTANCES AND FILLERS**

This bulletin is being issued to clarify Goodyear's position concerning the use of the subject materials.

Use of tire sealants, balancing substances and other tire fillers is a choice that must be made by the end user of the tire, based on the user's need, application and informative material available for the product being considered. Goodyear's position on the use of these materials is neutral, and we make no recommendations or endorsements.

The Goodyear warranties state the following in regard to the use of the subject products:

**“Goodyear does not warrant and will not give credit in any adjustment transaction for any kind of material added to the tire after leaving a Goodyear factory, nor will it adjust any tire which has failed as a result of adding any such material.”**

We warranty our tires against workmanship or material conditions. The use of tire sealants, balancing substances and other fillers does not void the Goodyear warranty unless the material is the cause of the tire being removed from service.

In addition, we will not issue any additional adjustment credit to cover the cost of tire sealants, balancing substances or other fillers for a tire removed from service due to workmanship or material conditions.

THE GOODYEAR TIRE & RUBBER COMPANY  
PRODUCT SERVICE DEPARTMENT

